



<URL><http://www.hostlink.com.hk></>

## Acceptable Usage Policy

By using our web hosting services, you agree to comply with our acceptable usage policy. We expect you to possess a basic knowledge of the Internet and computer function. We also expect you to have access to a computer which is connected to the Internet to use our services. The spirit of this policy is to guide you to use the HostLink service with due regard to the rights of other Internet users and in conformity with special HostLink network environment.

## Content

All services provided by HostLink may be used for lawful purposes only. Transmission, storage, or presentation of any information, data or material in violation of any Hong Kong regulation or law is prohibited. This includes, but is not limited to: copyrighted material, material we judge to be threatening or obscene, or material protected by trade secrets and other statutes. The subscriber agrees to indemnify and hold harmless HostLink from any claims resulting from the use of the service that damages the subscriber or any other party.

NOTE: Pornography and sex-related merchandising are not allowed. This includes sites that may infer sexual content, or links to adult content elsewhere. This is also true for sites that promote any illegal activity or content that may be damaging to our servers or any other server on the Internet. Links to such materials are also not allowed.

## Illegal Usage

HostLink servers may be used for lawful purposes only. Transmission, storage, or distribution of any information, data or material in violation of any applicable law or regulation is prohibited. This includes, but is not limited to: copyrighted material, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws. Examples of non-acceptable content or links: Pirated software, Hackers programs or archives, Warez sites, MP3, and IRC bots. The subscriber to HostLink service agrees to indemnify and hold harmless HostLink from any claims resulting from the use of the service that damages the subscriber or any other party.

HostLink will be the sole arbiter as to what constitutes a violation of this provision.

Following materials are strictly prohibited from our network:

### Pirated software

Hackers programs or archives  
MP3  
IRC

HostLink will be the sole arbiter as to what constitutes a violation of this provision. If you are found to be in violation our policy, HostLink reserves the right to terminate your account immediately.

## Adult Content

Due to special system and network requirements of adult oriented sites, pornography and sex-related merchandising are prohibited. This includes sites that may infer sexual content, or links to adult content elsewhere. This is also true for sites that promote any illegal activity or content that may be damaging to our servers or any other server on the Internet. Links to such materials are also prohibited.

## Server Resource

Any website that uses a high amount of server resources (such as, but not limited to, CPU time, memory usage, and network resources) will be given an option of either paying extra (which depends on the resource needed) or reducing the resource used to an acceptable level. HostLink shall be the sole arbiter of what is considered to be a high server usage level.



ROOM 1201-2, PROSPER COMMERCIAL BUILDING, NO. 9 YIN CHONG STREET, MONGKOK, KOWLOON, H.K.  
TEL: +852 2771 7387 FAX: +852 2771 7369 WEB SITE: <http://www.hostlink.com.hk>

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Any hosting account deemed to be adversely affecting the server performance or the network integrity will be shut down without prior notice.

## Software Distribution

HostLink's shared Web Hosting accounts are not to be used for the purposes of distributing software and multimedia products. If you wish to distribute software and/or multimedia files, please contact [sales@hostlink.com.hk](mailto:sales@hostlink.com.hk) for special arrangement.

## Multimedia Files

Multimedia files are defined as any graphics, audio, and video files. HostLink's Web Hosting accounts are not to be used for the purposes of distributing and storing unusual amount of multimedia files. Any Web site whose disk space usage for storing the multimedia files exceed 70% of its total usage, either in terms of total size or number of files, will be deemed to be using unusual amount of multimedia files.

## CGI Scripts

Cgi script sharing with domains not hosted by HostLink is not allowed. Any cgi-scripts deemed to be adversely affecting the server performance or the network integrity will be shut down without prior notice.

## Chat Rooms

HostLink does not allow clients to install their own chat rooms. Chat rooms tend to be large system hogs and we cannot permit it as an account option. HostLink does provide a choice of Java chatrooms for a small extra charge that should meet most users' needs and run without hindering the performance of the machine of our servers.

## Background Running Programs

HostLink may allow programs to run continually in the background , these programs will be considered on an individual basis and extra charge will be incurred based on system resources used and operational maintenance needed. If you wish to run background programs please contact us at [support@hostlink.com.hk](mailto:support@hostlink.com.hk) before doing so.

## IRC

HostLink does not allow IRC or IRC bots to be operated on our servers.

## UCE (Unsolicited Commerce Email) - SPAM

Spamming, or the sending of mass unsolicited email, from or through a HostLink server or using an email address that is maintained on a HostLink machine is STRICTLY prohibited. HostLink will be the sole arbiter as to what constitutes a violation of this provision. If you engage in any of the foregoing activities using the service of another ISP or IPP, but channeling activities through a HostLink server as a maildrop for responses, you are in violation. Violators will face an immediate suspension.

## Security

Violations of system or network security are prohibited, and may result in criminal and civil liability. Examples include, but are not limited to the following: Unauthorized access, use, probe, or scan of a systems security or authentication measures, data or traffic. Interference with service to any user, host or network including, without limitation, mail bombing, flooding, deliberate attempts to overload a system and broadcast attacks. Forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting.

## Server Abuse



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Any attempts to undermine or cause harm to a HostLink server or HostLink customer is strictly prohibited.

Any sub-networks of HostLink and dedicated servers must adhere to the above policies. The failure to meet or follow any of the above guidelines are grounds for account deactivation. We reserve the right to remove any account with 15 days prior notice.

#### **Actions Taken by HostLink**

When HostLink becomes aware of an alleged violation of its Acceptable Use Policy, HostLink will initiate an investigation. During the investigation HostLink may restrict Customer 's access in order to prevent further possible unauthorized activity. Depending on the severity of the violation, HostLink may, at its sole discretion, restrict, suspend, or terminate Customer's account and/or pursue other civil remedies. If such violation is a criminal offense, HostLink will notify the appropriate law enforcement department of such violation.

HostLink does not issue service credits for any outages incurred through service disablement resulting from Policy violations.

#### **Modification**

HostLink reserves the right to add, delete, or modify any provision of this Policy at any time without notice.

